Syllabus of Marketing and Sales Coal India Limited

Qualifying Examination for Promotion from Non-Executive to Executive Cadre

The keywords marked in GREEN are covered in our course.

The keywords marked in **RED** are not covered in our course.

The keywords marked in YELLOW are not covered in our course, as of now, but we will create content on these keywords and make it available

For any queries, please call us at 971778110

Paper 2 Syllabus

- 1. General Marketing Management:
- a) Marketing concept and its evolution.
- b) STP Model [Segmenting, Targeting, Positioning]
- c) Consumer Behaviour
- d) Product Management
- e) Brand Management
- f) Demand Forecasting
- g) Strategic Management [BCG Matric, Ansoff's Matrix, SWOT, etc.]
- h) Business to Business Marketing
- i) Digital Marketing.
- 2. Marketing of Coal:
- a) Coal as a product
- i. Origin
- ii. Types of coal
- iii. Composition and quality variants
- iv. Indian coal Vs Imported Coal
- v. Role of coal in India's energy dynamics
- b) CIL Brand opportunities and threats
- c) Demand and Supply of coal in India
- d) Major coal consumers Power & Non-Power
- e) Modes of coal distribution
- f) Role of Rail in coal transportation
- g) New Coal Distribution Policy [LoA/FSA regime, E-auction, etc,]
- h) Fuel Supply Agreements [important provisions related to ACQ, Penalty/compensation,
- i. Weighing and loading, etc.]

- i) SHAKTI Policy
- j) NRS Linkage Auction Policy
- k) E-auction of coal [Single Window Mode Agnostic]
- 1) Coal import and export in the country
- m) Pricing of coal in India Dual pricing, Tax components, etc.
- n) Major international coal indices
- o) National Coal Index
- p) Promotion of 'CIL' Brand digital and physical.
- 3. Quality Management
- a) Annual Grade declaration procedures
- b) Role of Fixed Carbon, Ash, Volatile Matter & Moisture in Pricing of Coal
- c) Determination of Equilibrated Ash, Moisture & GCV, also on Air-Dried bases
- d) Calculation of various index for coking coal like coking index, LTGK, FSI, Micum Index & shatter index etc.
- e) Ash Fusion temperature and effects on boiler
- f) Cost of quality and its input on coal value & image on company
- g) Coal sampling procedure and its analysis Commercial Arrangement for determination of quality of Coal (UHV), determination of weighted average of total moisture and surface moisture.
- h) Bomb Calorimeter, its function & determination of GCV on equilibrated basis

Paper 1 Syllabus

Section-I:- Quantitative Aptitude and data analysis Test (10 Marks)

- i. Percentage
- ii. Profit & loss
- iii. Ratio & proportion
- iv. Time and motion
- v. Simple and Compound Interest
- vi. Volumes
- vii. Data analysis, usage of Mean, Median, mode, graph, pie chart

Section-II: Organizational Profile, Financial Overview, and Strategic Initiatives (10 Marks)

- 1. ORGANIZATIONAL PROFILE
- a) Coal industry in India- a retrospect; Nationalization of Coal Mines
- b) Strategic Relevance of Coal and Coal India; Organizational Structure of CIL
- c) Vision, Mission and Objectives of Coal India
- d) Coal Production- Past, Present and Future

- e) EPS of shares of CIL
- f) Trend of Productivity (Under Ground, Open Cast and Overall), Trend of raw coal production vis-a vis reduction in manpower since 1975-76; Trend of coal off-take in major sectors; industry wise consumption pattern of coal, Fuel wise share of coal in electricity generation
- g) New initiatives of CIL

2. FINANCIAL PERFORMANCE OF CIL

- a) Highlights of Financial Performance of CIL
- b) Current Sales (Gross), Gross Profit, Net Worth, PBT, PAT and market capitalization
- c) Cost component of CIL and Terminologies in cost sheet, (OMS/EMS etc.)

Section-III: Product Profile (10 Marks)

- 1. PRODUCT
- a) Categorization of Coal and Coke, Location of major coalfields, coal reserves and its quality, State wise share of coal reserves in India
- b) Coal demand vs Coal production, Deficit fulfillment measures

2. METHODS AND TECHNOLOGIES OF COAL MINING-BASIC CONCEPTS

- a) Underground Mining Methods, Board and Pillar; Long wall Mining methods; Intermediate Mining Technology; Mass Production Technology
- b) Opencast Mining Methods; Opencast with dumper- shovel combinations-production, productivity, off-take, Opencast with Surface Miner

Section —IV: Rules of Conduct, Wages, and Employee Welfare (20 Marks)

- 1. GUIDING RULES OF CONDUCT FOR NON EXECUTIVES & EXECUTIVES
- a) Certified Standing Orders of subsidiaries
- b) JBCCI constitution and NCWA I to X
- c) Coal India Executive's Conduct, Discipline and Appeal Rules

2. EMPLOYEE WAGES, WELFARE AND SOCIAL SECURITY SCHEMES

- a) CIL Travelling Allowance Rule,
- b) Medical Attendance Rule
- c) Leave Rules for Executives
- d) Leave Provision under NCWA for non-executives
- e) Pension under CMPS 1998
- f) CIL Executive Defined Contribution Pension Scheme 2007
- g) Income Tax liabilities of a salaried employee; Income Tax exemptions on different kind of savings and donations

Section-V: Important Statutes and Policies Governing Coal India (10 Marks)

- a) The Mines Act 1952 and Mines Rules 1955,
- b) Right to information Act,2005
- c) CSR Policy of Coal India Limited 2021
- d) CIL R&R Policy of 2012
- e) Annuity policy of CIL 2020
- f) CIL's Corporate Environmental Policy
- g) CIL's Safet y Polic y
- h) CIL Whistle Blower's Policy
- i) CIL ESG Report
- j) Challenges faced in Coal Sector
- k) The Contract Labour (Regulation & Abolition) Act, 1970
- l) Coal Bearing Areas (Acquisition and Development) Act, 1957

Section-VI: General Awareness (20 Marks)

- a) Current important national and international events
- b) Indian Economy
- c) National awards and recognitions, sport and cultural events, etc.

Section VII: English Language Proficiency and Comprehension (10 Marks)

- i. Synonyms and Antonyms
- ii. Grammatical error
- iii. Reading Comprehension

Section VIII: Basic Computer Skills (10 Marks)

- 1. MS OFFICE/MS EXCEL/MS POWER POINT
- a) Creating a new document, modifying (editing) a document, page layout, printing documents, creation and modification of tables, etc.
- b) Creating EXCEL sheet, adding removing sheets, modifying data, sorting & filtering data.

2. USES OF INTERNET